



CUSTOMER SURVEY

We are interested in hearing your thoughts regarding Dertzbaugh Construction. Being in business for over **35** years, we know our best information comes from our customers.

Please answer the following four questions and return your answers to us. It will help us determine our strengths and weaknesses and improve our services to you. Once we receive this completed survey, **we will send you a certificate that can be used toward any future work Dertzbaugh Construction provides for you or someone of your choosing.**

Thank you for sharing your time and thoughts.

1. In order of preference, please list the three major reasons you would contract with us over other companies similar to ours.
 - a.
 - b.
 - c.

2. If price was not a concern, what are two major reasons you would not want to contract with us?
 - a.
 - b.

3. If you could improve two things about us, what would they be, and how would you change them?
 - a.
 - b.

4. A typical warranty is 1-2 years. Would an extended warranty from us on your project make a big difference to you? Yes ____ No ____
 - a. How long of an extension would then mean something to you?

5. Can we use your comments for reference and publication? Yes ____ No ____

Additional comments appreciated about any of our services and employees: